

**Austria Bio Garantie**  
Königsrbunner strasse 8  
2202 Enzersfeld



www.abg.at



# Certification program



Course of inspection and certification in the field of:

## Section "Organic Farming"



### Standards:

European Regulation on Organic Farming and Labeling of Biological Products (EC) 834/2007 as amended along with implementation rules; Guideline "Organic Production", as amended; as well as private, non-accredited bio-standards including BioAustria, Demeter, Naturland, Bioland, Bio Suisse, ZZU, "Да!Разбира се" according to the services offered by Austria Bio Garantie. Section: agriculture



The program will be published at : [www.abg.at](http://www.abg.at)

## Table of contents

Preface.....	3
Accreditation .....	3
Activities of Austria Bio Garantie .....	3
Field of application of this program .....	3
Personnel.....	3
Requirements.....	3
Overview of the most important common requirements .....	3
Required documentation for organic farming inspection .....	4
Application for inspection and certification .....	5
Information and presentation of the offer.....	5
Application evaluation and feasibility study .....	5
Contract signing .....	5
Application for extension of the scope.....	6
Assigning the inspection / selection of inspector .....	6
Course of inspection .....	6
Collection of samples / sample analysis.....	7
Verification of the inspection and company certification.....	7
Certificate.....	7
Publication of certificates.....	7
Internet-based supplier management.....	7
Identification / Labeling.....	7
Terms and conditions for use of Austria Bio Garantie Logo .....	8
Control of certificates and denotations .....	8
Measures in case of violations and additional provision of documents .....	8
Sanctions 1 and 2: Warning and more detailed records keeping and reporting obligation.....	9
Sanction 3: Additional inspection .....	9
Sanction 4: Exclusion of product batch, company branch or the entire company .....	9
Sanction 5: Exclusion of the company or termination of the contract for control .....	9
For Bulgaria: Sanction 5.1: Increased recordkeeping and reporting obligations (corrective actions) .....	9
Sanction 5.2: Temporary partial prohibition of organic sales until the deviation is corrected.....	9
Sanction 5.3.1: Temporary partial prohibition of organic and in conversion sales for a minimal period of 3 months .....	10
Sanction 5.3.2: Temporary full prohibition of organic and in conversion sales for a minimal period of 5 months .....	10
Sanction 5.4: Prohibition of organic and in conversion sales in case of severe infringement for a minimal period of 6 months .....	10
Sanction 6: Prohibition of organic and in conversion sales in case an operator is reasonably suspected .....	10
Termination of the inspection contract.....	10
Complaints and objections .....	10
Changes in scope .....	10
Amendment of regulations .....	11
Reference to this program.....	11

<p><b>Preface</b></p> <p>Austria Bio Garantie GmbH (hereinafter referred to as ABG) was founded as an organic farming control entity in 1993. ABG acts on behalf of the official food authorities. Its activity includes inspection and certification of organic products: from the organic raw material to the end-point processor and distributor.</p>	<p><a href="http://www.abg.at/en/">http://www.abg.at/en/</a></p>
<p><b>Accreditation</b></p> <p>ABG has been accredited by the Austrian Accreditation Agency according to ISO 17065 (former EN45011) as a product inspection body since 1998. This guarantees that ABG in its role of <b>independent, neutral and competent body</b> is entitled to certify companies and treats any information confidentially. The scope of accreditation is continuously expanded in answer to the requirements of the customers. ABG inspects and, if required, performs certification of companies in relation to the implementation of the following regulations:</p> <ul style="list-style-type: none"> <li>• European Regulation on Organic Farming and Labeling of Organic Products (EC) 834/2007 as amended and along with its rules for implementation</li> <li>• Guideline “Organic Production”, as amended</li> </ul>	<p><a href="http://www.abg.at/en/company/accreditation/">http://www.abg.at/en/company/accreditation/</a></p> <p><a href="http://www.abg.at/en/">http://www.abg.at/en/</a></p>
<p><b>Activities of Austria Bio Garantie</b></p> <p>The activity of ABG includes inspection and certification of organic farming products. The production process is inspected and certified at least once per year. If samples are collected during the inspection, these are sent for analysis in accredited laboratories.</p>	<p><a href="http://www.abg.at/en/">http://www.abg.at/en/</a></p>
<p><b>Field of application of this program</b></p> <p>This program (= activity of the inspection body), along with the General Terms and Conditions, represent the reference basis for inspection and certification of organic products in agricultural companies by ABG. The program is relevant to any agricultural farms operating at any level of production, processing and/or distribution of products labeled as organic and having a signed contract with ABG, including subcontractors working with materials supplied by the customer. Certified organic products are subject to the regulations of EU Organic Regulation (EC) 834/2007 in combination with Regulation 889/2008 as amended and the Guideline “Organic Production”, as amended. The program can be found at the web page of ABG.</p>	<p><a href="http://www.abg.at/en/company/general-terms-and-conditions/">http://www.abg.at/en/company/general-terms-and-conditions/</a></p> <p><a href="http://www.abg.at/en/company/service/">http://www.abg.at/en/company/service/</a></p>
<p><b>Personnel</b></p> <p>For the purpose of inspection, certification and communication, ABG has experienced and objective employees. A competent inspector is selected for the respective company (production field) considering their competence and unprejudiced attitude. Usually ABG performs inspections by itself. If the services of other control bodies are used for inspection of companies, these have to be accredited according to ISO 17065, resp. to comply with the standards subject to control. If any inspection is assigned to a subcontractor, this requires the agreement of the customer in advance. The verification of the inspection and certification results is performed by an authorized inspection person.</p>	<p><a href="http://www.abg.at/en/company/team/">http://www.abg.at/en/company/team/</a></p>
<p><b>Requirements</b></p> <p>The basis for manufacture of organic products in Austria, resp. the European Union (EU), is formed by two legal regulations – Regulation 834/2007 including all relevant implementation regulations as amended (hereinafter referred to as EU Organic Regulation) and the Guideline “Organic Production”, as amended. Both regulations can be found on the homepage of Austria Bio Garantie. In addition to the common regulations for organic products in Austria, further private law regulations (e.g. associations regulations) also exist; their compliance is a choice in the hands of each entrepreneur (depending on the conditions). ABG is authorized to inspect the compliance of these regulations and provide certification.</p> <p><b>Overview of the most important common requirements</b></p>	<p><a href="http://www.abg.at/en/">http://www.abg.at/en/</a></p>

The use of production resources manufactures using genetic engineering is prohibited in all fields (excluding pharmaceutical).

#### Plant growing:

Plant protection is performed mainly in the form of measures for disease prevention. The use of chemicals for plant protection and artificial fertilizers is prohibited.

The purposeful humus management and the balanced rotation of crops maintain and improve the natural soil fertility.

Species and varieties suitable for the location have to be used. The seeding and planting materials must be of organic origin and must not be treated with prohibited substances.

#### Stock-farming:

The humane (adapted to the species) treatment (and breeding) of animals is the supreme principle. The latter includes: sufficient freedom of movement, proper resting place, sufficiently aerated cattle-pens, sufficient light, a place for walking or grasslands, for all animals in the organic farm. Overview of the requirements can be found in the information sheets of ABG.

#### Feed:

Organic animals must be fed with organic food. If the market does not offer sufficient organic food, poultries and pigs may also be fed with certain quantity of conventional foods. The use of nutritional stimulants and flour of animal origin are prohibited.

Companies manufacturing readymade foods for organic companies are also subject to mandatory control by organic inspection body. Organic companies are allowed to use only certified ready foods of verified origin.

#### Animal health:

Special focus in this relation is placed on prevention. Sick animals must be treated mainly using natural methods, medications are allowed only after diagnosis by veterinary. The use of medications must be strictly recorded. In such cases, the legal period of waiting prior to distribution of organic products on the market must be doubled.

#### Organic processing and realization:

If all compounds are not available in organic form, conventional additives and processed supplements corresponding to the requirements of the organic regulation may be used.

Additional information regarding purchase of products, labeling and marking (identification) can be found in the catalogue of resources and manufacturing materials of InfoXgen, which is sent by ABG to the agricultural operators annually.

Any agricultural subcontractors involved in the manufacturing process of organic products must be reported to the inspection body. These are also included in the control system.

Only after expiration of the respective conversion period in the fields of plant growing and stock-farming, the products can be labeled and identified as organic.

### **Required documentation for organic farming inspection**

**Organic inspection is a control system which requires demonstration that the organic farm complies or has complied with the EU regulations**– the EU Organic Regulation, the Guideline “Organic Production”, as amended, and optionally the regulations of other licensing partners (e.g. associations). To allow the organic inspection to verify the compliance with the regulations and trace the “history” of the organic product, a certain minimum set of records must be kept and presented during inspection.

When a new customer is accepted in inspection procedure, the farm (company) must be able to present complete description of the manufacturing unit and/or facilities and/or activities, as well as any specific measures that have to be undertaken by the manufacturing unit and/or facilities and/or activities, in order to

<http://www.abg.at/en/>

<http://www.abg.at/en/>

<http://www.abg.at/en/>

<p>guarantee the compliance of the EU Organic Regulation provisions.</p> <p>The presentation of respective documents (invoices, certificates, etc.) allows the company to demonstrate that after the date of signing a contract for inspection, it has purchased and used only allowed manufacturing products.</p> <p>The legal purchase of animals must be documented using respective documents for delivery and invoices, and the status of the animal must be demonstrated if required via manufacturing certificate.</p> <p>The register of ABG may serve as a sample of all additionally required records / documents. Any equivalent to this register records / documents are also accepted.</p> <p>In specific cases, the control body may require additional information and documents during inspection.</p> <p>The required documents must be kept in the company for a period of ten years at least.</p> <p>ABG guarantees that the entire information shall be treated in a confidential manner and the obtained documents of the company during inspection shall be stored in a reliable manner.</p>	
<p><b>Application for inspection and certification</b></p> <p>Interested customers may obtain information about the requirements and the course of inspection and certification in person, by phone, mail, fax, e-mail or directly from the homepage of ABG: „<a href="http://www.abg.at">www.abg.at</a>“</p> <p><u>Inspection of interested companies:</u></p> <p>In case of issues not made clear prior to contract signing which could not be clarified, than there is an opportunity to perform and inspection of the company by ABG.</p>	<p><a href="http://www.abg.at/en/">http://www.abg.at/en/</a></p>
<p><b>Information and presentation of the offer</b></p> <p>When interested companies are registered, they provide working data. Then, the company is sent a first information package. The first information package, among other things, includes the following:</p> <ul style="list-style-type: none"> <li>• 2 xContracts for Control</li> <li>• General Terms and Conditions</li> <li>• Prices for operational control</li> <li>• List of sanctions</li> <li>• First information questionnaire</li> <li>• Catalogue of resources and production means of InfoXgen for the current year</li> <li>• Selected information leaflets related to the regulations, if necessary</li> </ul> <p>The Contract for Control and the General Terms and Conditions, among others, describes the scope of the inspections and the duration of the contract, as well as any possible sanctions, sample collection, rights and obligations of the customers and ABG, the use of ABG logo, tariffs, legal responsibility and confidentiality.</p>	<p><a href="http://www.abg.at/en/company/general-terms-and-conditions/">http://www.abg.at/en/company/general-terms-and-conditions/</a></p>
<p><b>Application evaluation and feasibility study</b></p> <p>The responsible scope manager will decide on the basis of the returned documents, if the service "organic inspection" can be provided. The following points are evaluated:</p> <ul style="list-style-type: none"> <li>- Are the details of the desired certification complete?</li> <li>- Is the desired certification of the product groups/activity possible according to certification requirements (EU Organic Regulation)?</li> <li>- Are the resources (competences) available for inspection and certification?</li> <li>- Are there any other differences that speak against certification?</li> </ul> <p>If the feasibility of the certification is determined by the inspection body, the inspection contract will be signed.</p> <p><b>Contract signing</b></p> <p>Once the feasibility check has been completed, the contracts signed by the customer will be countersigned and one copy will be returned.</p> <p>If an organic certification has already been carried out by another body, the relevant</p>	

<p>documents are obtained. As of the signing of the organic inspection contract, the company will be deemed a organically operating company, notified to the Food Authority as such and obliged to comply with organic provisions. The certificate will only be issued after an inspection has been successfully completed.</p> <p><b>Application for extension of the scope</b> An extension of the product certifications desired by the company is again evaluated as described above (see application evaluation) and confirmed or rejected by the corresponding certification.</p>	
<p><b>Assigning the inspection / selection of inspector</b> The choice of inspector for the company is taken by a specialized official person considering their competence and independency. The following aspects are considered:</p> <ul style="list-style-type: none"> <li>• Experience in the relevant production field</li> <li>• Absence of regional commercial interest with / against the respective manager of the company</li> <li>• Absence of ties of relationship and economic relations with the manager of the company / absence of personal / business relations with the manager of the company</li> <li>• Rotation of the inspector in the company</li> </ul> <p>The inspector is provided with a list of orders and inspects each order for impartiality and feasibility. If the inspector experiences difficulties with a company / order or the performance (e.g. quantitative) is impossible, then the inspector informs ABG in written and reasonable form. The respective assignment is canceled.</p>	
<p><b>Course of inspection</b> Two types of inspections are performed:</p> <ul style="list-style-type: none"> <li>• <u>Annually inspection</u> Comprehensive inspection of the company is performed once a year.</li> <li>• <u>Random samples / Additional inspections / Partial inspections</u> According to the EU Organic Regulation, the inspection body is obliged, using established risk model principle, to perform additional inspections of minimum 10% of the contracted companies. If the inspection results imposed sanctions 3 or 4 (see List of Sanctions of ABG) due to non-compliances, in addition to the primary inspection, another inspection / partial inspection is performed. The latter is performed depending on the requirements, after announcement of the schedule or not. Furthermore, in case of doubt, random samples are collected during the inspection. The customers may also require additional inspections for the purpose of additional certifications against payment.</li> </ul> <p><u>Preparation of the inspection</u> The inspector is professionally trained for the inspection based on the records of the company, resp. the basis of previous inspections. In result, the inspector agrees with the company a term for inspection or performs the inspections unannounced.</p> <p><u>On-site inspection</u> The inspector introduces himself/herself and explains the course of the procedure and the basic moments of the current organic inspection. The relevant units, resp. the relevant companies and company sections are reviewed along with the responsible person/s. The inspection is performed based on inspection check list. In case of any non-compliances, a sanction is imposed according to the sanction list.</p>	

<p><u>Results of inspection</u></p> <p>The inspector documents the result of inspection and in case of any non-compliances describes those violations along with the sanctions imposed according to the sanction list. In result, a report from the inspection is prepared. The established violations and the required measures, including terms and conditions, are discussed, any unclear and open issued are clarified. The person in the company authorized to sign confirms the documented results of the inspection. The inspection report is sent by email or ordinary mail to the company. The report may also be found by the company using the cutomer web page of Austria Bio Garantie.</p>	<p><a href="http://kundenportal.abg.at/Login.aspx">http://kundenportal.abg.at/Login.aspx</a></p>
<p><b>Collection of samples / sample analysis</b></p> <p>According to the valid organic legislation, ABG has to collect samples and present them for verification by accredited laboratories in order to demonstrate any:</p> <ul style="list-style-type: none"> <li>- prohibited substances in organic farming</li> <li>- manufacturing processes in conflict with the requirements</li> </ul> <p>The number of analyses must correspond to at least 5% of the number of companies subject to organic inspections. Which companies / products are to be sampled is a matter of choice of the inspection body.</p> <p>In case of positive samples, the affected company must pay the costs for the abalyses. In case of negative sameples, the costs are distributed between all farming companies.</p> <p>If any prohibited substances or procedures are established, the sanctions, after agreement with the competent body, may include prohibition for market distribution as organic products or administrative penalties.</p>	
<p><b>Verification of the inspection and company certification</b></p> <p>The competent personnel in the office of Austria Bio Garantie verifies the inspection in terms of its traceability, resp. observation of the “four-eyes”principle. If, during the process of certification, a change in the inspection report is required, the company is provided with the amended version. The inspection report may be downloaded and printed by the company via the customer web page. The inspection report may be objected in written not later than 14 days, otherwise it is considered accepted. ABG is entitled and obliged to send the results of the inspections to the competent authorities and to other authorized person if any.</p> <p><b>Certificate</b></p> <p>In case that all requirements for certification are met, then the company is issued a valid certificate. This certificate allows the company to distribute on the market the specified in the certificate products with the described identification signs. The certificate is valid up to 31<sup>st</sup> of January of the year following the next year based on the primary inspection. In case of failure to pay the costs for inspection and certification, the issue of certificate may be suspended or the certificate may be revoked.</p>	
<p><b>Publication of certificates</b></p> <p>Along with partner inspection bodies, ABG maintains the certification platform EASY-CERT, where certificates and other information can be found (e.g. private certification standards) for companies of ABG and other control bodies. You may find this platform via our homepage, section „easy-cert”.</p> <p><b>Internet-based supplier management</b></p> <p>ABG offers its customer the opportunity to obtain information via internet for the relevant results of certification of their suppliers. For this purpose, a statement of agreement by the company is required.</p>	<p><a href="http://www.easy-cert.at/htm/home.htm?sprache=en">http://www.easy-cert.at/htm/home.htm?sprache=en</a></p>
<p><b>Identification / Labeling</b></p>	

<p>In case that the relevant requirements of EU Organic Regulation and the Guideline “Organic Production”, as amended, regarding the production and conversion period of organic farming, the product may be denoted as organic.</p> <p>A product is considered organic if its labels, advertising materials or company documents leave the impression in customers that this product or its compounds are produced according to the requirements of this Regulation.</p> <p>A product which complies only partially with the requirements of Regulation cannot be declared as organic in any way!</p> <p>If any entrepreneur suggests that their product is not in compliance with the regulations, then any organic product labeling of this product must be removed until clarification of any doubts.</p> <p>According to the EU Organic Regulation, the company has to report to ABG any complaints from third parties (higher control authorities, other inspection bodies, customers) regarding certified products, and undertake immediate measures.</p> <p>This applies to complaints which directly concern the company and are relevant to the provisions of the EU Organic Regulations or the Guideline “Organic Production”, as amended.</p> <p>Additional information about labeling and identification is provided in the valid production catalogue.</p>	<p><a href="http://www.abg.at/en/">http://www.abg.at/en/</a></p>
<div style="display: flex; justify-content: space-around; align-items: center;">   </div> <p><b>Terms and conditions for use of Austria Bio Garantie Logo</b></p> <p>The terms and conditions for use of the Logo of Austria Bio Garantie and the combined Bio-logo of ABG and EU describes the rules for use of the respective identifications of products and for the purpose of advertising. Furthermore, these contain the mandatory data on labels for the combined ABG-EU-bio logo. The companies are entitled to use the logo of ABG free-of-charge from the time of first certification for the purpose of identification/labeling of products corresponding to the EU Organic Regulation and the Guideline “Organic Production”, as amended, and may include in the product description the text for organic product. The ABG / EU-Bio logo cannot be used on products in conversion period.</p> <p>The logo may be downloaded in printing quality from the homepage of ABG. The regulations must be observed for the purpose of labeling and advertising. Illegal use is subject to sanctions.</p>	
<p><b>Control of certificates and denotations</b></p> <p>The legitimate use of certificates and denotations is settled in the contractual provisions.</p> <p>The inspection process controls the legitimate use of certificates and their denotations. All partners and control authorities have to report any established violations.</p> <p>If a misuse of valid certificate is established, respective sanction is imposed. If use of invalid certificate is established, the company shall be asked to provide a valid one. If valid certificate cannot be provided, than the sanction list applies. The authorities and the other competent bodies are informed.</p>	<p><a href="http://www.abg.at/en/company/general-terms-and-conditions/">http://www.abg.at/en/company/general-terms-and-conditions/</a></p>
<p><b>Measures in case of violations and additional provision of documents</b></p> <p>In case the inspection establishes violation, sanctions shall be imposed according to the sanction list. If any circumstance results in sanction imposed by ABG, this circumstance is reviewed in the office of the certification unit and the respective sanction is announced to the company. Additional presentation of documents is required by the customer in written, followed by further evaluation. In general, the company may receive a certificate only after performance of the specified requirements and sanctions in reasonable time.</p>	<p><a href="http://www.abg.at/en/company/general-terms-and-conditions/">http://www.abg.at/en/company/general-terms-and-conditions/</a></p>



<p><b>Sanctions 1 and 2: Warning and more detailed records keeping and reporting obligation</b></p> <p>These measures are imposed in case of violations that do not directly question the legitimacy of the certification.</p>	
<p><b>Sanction 3: Additional inspection</b></p> <p>Sanction 3 may be imposed in result of any repeated violations in the categories of Sanction 1 and 2. It also applied in the cases when irregularities need to be corrected and inspected within a specific period. Furthermore, this sanction may be imposed in the case of gross irregularities which do not lead to exclusion of the product batch. If Sanction 3 is imposed, there is always an additional inspection except for the primary one.</p>	
<p><b>Sanction 4: Exclusion of product batch, company branch or the entire company</b></p> <p>In case of violation (e.g. use of prohibited conventional ingredient in organic product), the following sanctions may be imposed:</p> <ul style="list-style-type: none"> <li>• Sanction 4 (exclusion of the product batch)</li> <li>• Sanction 4/ABG (exclusion of the product batch and risk of exclusion of the company from the organic products market)</li> </ul> <p>In all cases, the competent authorities are informed.</p> <p>The prohibitions imposed by the inspector on-site must be immediately followed. After consultation with the responsible authorities, the final measures are determined. According to our risk model, in any case we perform additional inspection except the primary one. The observance of the prohibitions for placement of organic products on the market is verified during the next inspection.</p>	
<p><b>Sanction 5: Exclusion of the company or termination of the contract for control</b></p> <p>The company terminates at its sole discretion the contract for control or the company has unsolvable situation according to the contract, or the inspection established especially heavy violations which are sufficient to terminate the contract for control.</p> <p>After termination of the contract, the company receives the following information in written:</p> <p><i>„Starting from this date (note: Date of termination) you are not entitled to distribute on the market, label, resp. declare Your products as products of organic farming. Also, you cannot use the logo, resp. the code of ABG. In case you use advertising materials of ABG, we would like to inform you that from that time on, these are not valid.</i></p> <p><i>The certificate is cancelled with immediate effect.</i></p> <p><i>In case the certificate and / or labels are used in an unauthorized way after termination of the contract, we are entitled to undertake legal actions.</i></p> <p><i>This information is provided also to the responsible food authorities.</i></p> <p><i>The termination of the contract shall be recorded in the address and certification database and the certificate of the company shall not be published in the EASY CERT platform.</i></p> <p><i>Spurious certificates shall be published in EASYCERT</i></p>	<p><a href="http://www.easy-cert.at/htm/home.htm?sprache=en">http://www.easy-cert.at/htm/home.htm?sprache=en</a></p>
<p><b>For Bulgaria: Sanction 5.1: Increased recordkeeping and reporting obligations (corrective actions)</b></p> <p>This sanction (no effect for organic status) calls for corrective actions, an improvement of records/transparency or submitting of documents. This sanction usually has a deadline (maximum 10 days).</p> <p>Derogation leads to an additional inspection during the relevant year.</p>	
<p><b>Sanction 5.2: Temporary partial prohibition of organic sales until the deviation is corrected</b></p>	

<p>It is not allowed to give any reference to the organic or in conversion production method in the labelling and advertising of the entire lot or production run affected by this irregularity.</p> <p>Derogation leads to an additional inspection during the relevant year.</p>	
<p><b>Sanction 5.3.1: Temporary partial prohibition of organic and in conversion sales for a minimal period of 3 months</b></p> <p>It is not allowed to give any reference to the organic production method in the labeling and advertising of the entire lot or production run affected by these irregularities. Customers have to be informed in a written way.</p> <p><i>For holdings in conversion:</i> prolongation of the conversion period for the affected animals, parcels, bee families, aquaculture animals and algae.</p> <p>Derogation leads to an additional inspection during the relevant year.</p>	
<p><b>Sanction 5.3.2: Temporary full prohibition of organic and in conversion sales for a minimal period of 5 months</b></p> <p>It is not allowed to give any reference to the organic production method in the labeling and advertising of the entire lot or production run affected by these irregularities. Customers have to be informed in a written way.</p> <p><i>For holdings in conversion:</i> prolongation of the conversion period for the entire holding.</p> <p>Derogation leads to an additional inspection during the relevant year.</p>	
<p><b>Sanction 5.4: Prohibition of organic and in conversion sales in case of severe infringement for a minimal period of 6 months</b></p> <p>In agreement with the Authority prohibition of marketing of products which refer to the organic or in conversion production method in the labelling and advertising. Start of new conversion period in case of plant production, animal husbandry, aquaculture and bee keeping. Customer has to be informed in a written way.</p> <p><i>For holdings in conversion:</i> start of a new conversion period with the date of the determination of the infringement for the entire holding.</p> <p>Derogation leads to an additional inspection during the relevant year.</p>	
<p><b>Sanction 6: Prohibition of organic and in conversion sales in case an operator is reasonably suspected</b></p> <p>Temporary prohibition to sell a product as organic in accordance with Article 91, Paragraph 2 of Regulation (EC) No 889/2008 for such a period of time as determined by the control body until suspicions are proved/removed.</p>	
<p><b>Termination of the inspection contract</b></p> <p>This sanction is not issued during an inspection. This sanction is a matter under private law between processing plant/trader and inspection body. It is in the jurisdiction of the inspection body to decide if certain violations call for a termination of the inspection contract. If this is the case, the authorities will be informed. A consensual and proper termination of the inspection contract does not fall under sanction 5, but must still be reported to the authorities.</p>	
<p><b>Complaints and objections</b></p> <p>Transparency is of special importance for ABG. In case of unclarified issues regarding inspection and certification activities, companies may contact directly ABG by phone, in written or via ABG homepage.</p> <p>Companies, as well as third parties, are entitled to file complaints in written in relation to decisions taken after inspections, audits and certifications.</p> <p>Any complaints against inspection reports must be received by ABG in written not later than 14 days.</p> <p>Furthermore, the company is obliged to record any complaints from third parties in relation to the inspection and certification activities, and to inform immediately Austria Bio Garantie in written, and resolve the issue. This is verified according to the case, and proper additional measures are undertaken.</p>	<p><a href="http://www.abg.at/en/company/complaints-and-appeals/">http://www.abg.at/en/company/complaints-and-appeals/</a></p>
<p><b>Changes in scope</b></p>	<p><a href="http://www.abg.at/en/c">http://www.abg.at/en/c</a></p>

<p>The company has to:</p> <ul style="list-style-type: none"> <li>• Inform immediately ABG in written on any significant changes in the company compared to the data included in the company description;</li> <li>• Inform immediately ABG in written in case of withdraw from the control system or if the controlled company or its branch is transferred or managed to/by another legal entity;</li> <li>• Transfer all rights and obligations arising from the respective signed contract/s to its legal successor/s.</li> </ul> <p>In the case of such changes, ABG preserves its right to perform additional inspections.</p>	<p><a href="#">ompany/general-terms-and-conditions/</a></p>
<p><b>Amendment of regulations</b></p> <p>The company must follow the regulation at all times and guarantee that the product complies with the requirements.  ABG informs the companies on any amendments in the regulations and the measures required in this relation.  In case of amendment of regulations, ABG shall decide if amendment of the certification program is required and shall determine a deadline, up to which the companies must meet the relative requirements (if not provided in the amended regulations).</p>	<p><a href="http://www.abg.at/en">www.abg.at/en</a></p>
<p><b>Reference to this program</b></p> <p>The companies certified by ABG and meeting the requirements of the certification program are entitled to refer to the certification program of ABG.</p>	